

## ABOUT US – who are we ?

Building upon the extensive logistical knowledge and experience of its founders **Simon Hedley** & **Annare Heneghan-Bernet** and the medical background of US Director **Kate Meehan**, **IVF Couriers** has become the leader in cryogenic hand carry of reproductive cells and on board courier services in the IVF sector. Supported by a skilled and cohesive team of talented individuals comprising client support, operations and administration, our primary focus is to provide seamless and efficient assistance. We are dedicated to providing support throughout your unique journey.

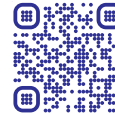
Our team of couriers are all thoroughly vetted and required to undergo intensive training, both virtual and in the field, followed by an evaluation and additional training if necessary, before being entrusted to carry your precious cargo. While we are a UK registered company, our team is strategically placed around the world in order to provide truly global transport services.

### CORE PRINCIPLES – what guides us?

- Confidentiality
- Commitment to care
- Excellent service
- Safety and security

## CONTACT US

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## FOLLOW US



IVF Couriers offer customised solutions for the legal international and domestic cryogenic transport of all types of frozen reproductive cells (sperm, oocytes, zygotes, embryos & blastocysts), ovarian tissue, stem cells, cord blood, bone marrow plasma, etc between IVF clinics and laboratories worldwide, for individual patients, intended parents, medical professionals and researchers.

# No1HandCarry

“Thanks for the great service and helping us realise our dream of having a family”

H & S, Australia to USA



## Bespoke courier services for the next generation



*Carrying Dreams  
Creating Families*

## OBJECTIVES – *what drives us ?*

At IVF Couriers we understand that your IVF journey is a personal, emotional and challenging period in your life and we aim to provide professional, expedient and empathetic logistical service.

We strive to be the provider of choice for individuals as well as the medical and scientific community within this specialised sector.

## OUR SERVICES – *why use us ?*

Since 2011 we continue to pride ourselves on providing a highly professional, fully compliant and personal service. Client confidentiality is assured.

We provide exclusive and customised cryogenic hand carry door-to-door logistics solutions between laboratories worldwide for IVF patients, medical professionals and researchers. Using state of the art cryogenic equipment approved and designed specifically for this purpose, we guarantee safe and secure hand carry transport of all embryos, gametes, stem cells, etc with **absolutely no X-ray screening**.

We are qualified and experienced in handling liquid nitrogen and our procedures are fully IATA compliant.

“Very friendly and efficient,  
with good communication from  
start to finish.”

M & P, UK to Spain

## PERSONALISED HAND CARRY

Our professional medical courier will keep your precious cells safe and secure for the entire journey between laboratories, including inside the aircraft cabin.

All assignments are undertaken individually and confidentially with the utmost care and meticulous attention to detail throughout all stages of the process:

- initial contact with clients
- discussing unique requirements
- tailoring a solution to fit individual needs
- planning and providing specialised logistics
- liaising with clinics/laboratories/cryobanks to coordinate collection and delivery
- confirming collection and delivery details
- providing consignment status updates up to safe delivery



## EQUIPMENT

We use the latest technology CryoShippers with varying static holding times of between 6 and 23 days depending on the particular model being used. This guarantees that the cool chain is maintained at a constant maximum temperature of -190 degrees C/-310 degrees F or below.

These special cryogenic containers are cooled with liquid nitrogen which is fully absorbed within a high specification inner lining. The nitrogen is not compressed and it slowly evaporates, hence the term “dry vapour shipper”.

The containers are equipped with data loggers to continuously monitor the internal temperature of the Dry Shipper and are approved under IATA regulations for carriage inside the cabin, on board passenger aircraft.

“You all made it come together  
quickly and efficiently!”

A & J, Mexico to USA